



**From:** [Mary Stackhouse](#)  
**To:** [DH, LTCRegs](#)  
**Subject:** [External] Proposed changes in nursing home hours  
**Date:** Wednesday, August 25, 2021 5:39:22 PM

---

***ATTENTION:** This email message is from an external sender. Do not open links or attachments from unknown sources. To report suspicious email, forward the message as an attachment to [CWOPA\\_SPAM@pa.gov](mailto:CWOPA_SPAM@pa.gov).*

To whom it may concern:

As the daughter of a 4 year nursing home resident, I was pleased to finally see that a proposal to increase patient care hours in nursing homes is being put forth. It is unfortunate that it took a pandemic to finally shine a light on the problem of understaffing. The Auditor General several years ago had suggested that levels be increased. It is impossible to provide an adequate level of care under the current 2.7 hours.

This increase is LONG overdue! Covid has proven that understaffed, undertrained facilities can not keep our seniors safe and thriving in their final years. Being in a nursing home is not a choice. It is unfortunately the best solution to provide a level of care that we all hope we won't ever need. Our loved ones should not be subjected to inadequate care in order to line the pockets of the "investor groups" who are increasingly running these long term care facilities.

Thank you,  
Mary Stackhouse